



**ELECTRICAL DISTRICT NO. 3 OF PINAL COUNTY**

**CUSTOMER SERVICE DEPARTMENT**

**Phone:** (520) 424-9021

**Email:** [customerservice@ed-3.org](mailto:customerservice@ed-3.org)

**Website:** [www.ed3online.org](http://www.ed3online.org)

**CUSTOMER SERVICE OFFICE**

19756 N. Maricopa Rd, Suite 101  
Maricopa, AZ 85139

**DISTRICT MAILING ADDRESS**

41630 W. Louis Johnson Drive  
Maricopa, AZ 85138-5402

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**DISCONNECTION NOTICE**

**ED3 will begin issuing disconnects for non-payment starting October 1, 2020**

September 1, 2020

Dear Customer:

This is an urgent notice to inform you that Electrical District No. 3 (ED3) will begin issuing disconnects for non-payment starting on October 1, 2020.

**To avoid interruption of service, please contact the Customer Service Department at (520) 424-9021 to make arrangements for your arrears balance before October 1, 2020.**

ED3 has elected to put all delinquent accounts on the District's Pre-Pay Program until all past due debt has been paid in full. A customer service representative will be contacting you to follow up with proper account set up. All future payments made to the Pre-Pay Program will be adjusted for customers to pay 30% toward the past-due debt owed and 70% toward their future power purchases.

All delinquent debt owed to ED3 is the responsibility of each customer and ED3 expects all accounts to be caught up in a timely manner. *(Note: As a result of being on the Pre-Pay Program, interest and penalties on outstanding debt continue to be waived.)*

To make a payment quickly and easily, please log onto your Online Customer Account at [www.ed3online.org](http://www.ed3online.org) or use the Mobile App.

Please ask about available ED3 Programs to help you stay current with your bill. Be sure to ask about setting up customer Text and Email Alerts which will let you know when your account becomes past due.

Thank you.

Sincerely,

Electrical District No. 3  
Customer Service Department