



ED3 NEWS RELEASE

At Electrical District No. 3 (ED3), the safety and health of our customers is our priority, therefore, ED3 is suspending power shutoffs for non-payment for both residential and commercial customers and will waive all late payment fees. ED3 has multiple programs in place to assist customers during this time of need.

ED3 encourages customers to limit physical office visits and encourages customers who feel ill to not visit our offices for several weeks and utilize the online services available (www.ed3online.org) or the District's mobile app that can be used to make payments on customer accounts.

In the event that customers need financial assistance, customers will have access to making payment arrangements, using multiple account alerts, and the availability to choose a program that can help with energy conservation.

There is still much concern regarding the development of the Coronavirus (COVID-19) and the District wants you to know we will continue to follow the guidance and expertise of local and national health officials.

The District does not anticipate any disruption in electric service caused by the Coronavirus and has ample power supplies available for our customers. The utility industry continues to be stable and ED3 does not expect that there will be major industry concerns on providing reliable power at this time.

As a reminder, according to the CDC (Center for Disease Control & Prevention), some of the best ways to prevent the spread of COVID-19 and other communicable illnesses are to practice everyday preventive behaviors such as staying home when sick, covering coughs and sneezes, consistently washing hands with soap and water, and thoroughly cleaning frequently touched work surfaces.

Please contact ED3 Customer Service at (520) 424-9021 if you require assistance.