

ED3

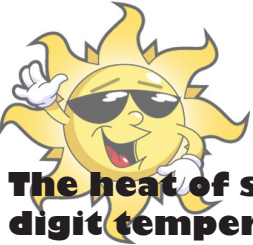
Electrical District No. 3



www.ed3online.org

APRIL 2018

SUMMER IS COMING.....



The heat of summer is slowly approaching Maricopa. Are you ready for triple digit temperatures? Follow these tips this spring to help prepare for summer temperatures!

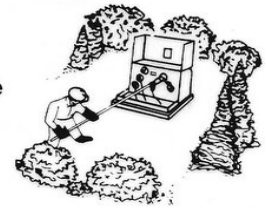
SPRING SAVINGS

- Just a reminder to keep your cooling system running efficiently. It is recommended to schedule routine maintenance for your a/c or cooling equipment. It is also important, when hiring a professional, to select a licensed contractor.
- Vacuum air registers regularly to remove any dust buildup. Ensure that furniture and other objects are not blocking the airflow through your registers.
- Seal cracks and openings to prevent warm air from leaking into your home.
- Add caulk or weatherstripping to seal air leaks around leaky doors and windows.
- As temperatures warm up, turn down the temperature of your water heater to the warm setting (120°F).

LANDSCAPE REQUIREMENTS

Energized Electrical Equipment

Obstructions can cause delays when restoring electric service.



Please do not place permanent structures, fences, shrubs or trees closer than **10 ft.** in front of the doors and **3 ft.** from the sides.

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Do you recognize the picture above?

You will see this on many pieces of ED3's electrical equipment. Clearance of landscape obstructions are critical for safety due to the fact that they can cause delays when restoring electric service in emergency situations. Please remember as summer approaches to tend to your landscaping and keep within the requirements if you are near any equipment or power lines.

HELPFUL INFORMATION

After Hours Emergency Outage Service Only: (520) 424-9021

Also, visit www.ed3online.org to view the Outage Map.

Source: Energy.gov



NEED TO CONTACT ED3?

CUSTOMER SERVICE CENTER

19756 N. John Wayne Parkway #101
Maricopa, AZ 85139
Tel: (520) 424-9021
Fax: (520) 494-7053
customerservice@ed-3.org
Office hours: Mon.-Fri. 8:30 a.m.-5:30 p.m.

ED3 ADMINISTRATION OFFICE

41630 W. Louis Johnson Drive
Maricopa, AZ 85138
Tel: (520) 424-9311
Fax: (520) 423-4949



CUSTOMER SERVICE HOURS

24/7 by telephone:
(520) 424-9021

www.ed3online.org



Mylar Balloons & Hazards

While mylar balloons add the perfect festive look to any party or gathering, **did you know they can also pose a hazard to power lines and cause extensive power outages?**

A surge in electricity can be caused by the balloon if contact is made with a power line or electrical equipment at a substation. The shiny, foil-like material can become an energy conductor. Conductors allow energy to go through them. They also can get tangled in the power line, creating unnecessary hazard to a Journeyman Lineman that must remove it.

This is the perfect time of year to remember as the weather warms up and activities move outdoors to be sure to properly secure mylar balloons at outdoor outings and events!



On the go? Take ED3 with you!

The **NEW** ED3 Mobile App is now available on the App Store and Android Market.

Our NEW Mobile App is designed to give you fast, secure account access so you can easily manage your account. Nearly everything can now be handled instantly whether you are at home, at work, or on the go!

The **FREE** app offers features such as:

One-Touch Access
Automated Alerts
Secure Payments
Account Profile Updates
Payment & Bill History

Download it today on the App Store or Android Market. Simply log in using your account number/user ID and password to get started.



SAVE MONEY



Save yourself time and money by signing up for **ED3 Auto-Pay**. The only way to ensure you do not pay late fees or disconnection charges is to pay your bill by the due date each month. Benefits of Auto-Pay:

- Available online, which gives the customer full access to modify as needed.
- You are completely in control.
- You select the draft date of your choice (ED3 advises selecting a date prior to your due date to avoid late penalties).
- Pay by credit card or e-check.
- Option to enter a "max draft" amount that the draft will not exceed.

You can sign up for this **FREE** option online at www.ed3online.org, select the "Payments" tab then choose "Auto-Pay."