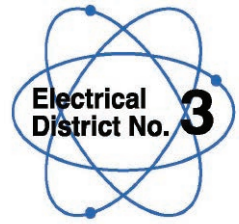


ED3



APRIL 2020

Sign Up For ED3's **FREE Conservation Workshop** Coming on **June 2, 2020**

ED3 is always looking for ways to help customers learn how to conserve energy.

RESERVE YOUR SEAT TODAY!

Learn how to [SAVE MONEY](#) on home energy costs AND receive a [FREE](#) home energy savings starter kit!

Want to learn how to save money on energy bills? Take advantage of getting free tips on how to lower both summer and winter bills.

To sign up for the workshop please call Customer Service at (520) 424-9021 during the billing inquiry hours below.

Note: Reservations are on a first-come, first-served basis.

NEED TO CONTACT ED3?

WE'RE AVAILABLE 24/7 AT WWW.ED3ONLINE.ORG

ED3 Billing Inquiry Hours (520) 424-9021

Monday to Friday from 6:00 a.m. to 8:00 p.m.

Saturday and Sunday from 6:00 a.m. to 5:00 p.m.

After Hours - ONLY Emergency Outage Service

Email: customerservice@ed-3.org

TO REPORT AN OUTAGE 24/7:

Visit the Outage Center at www.ed3online.org

Use the Mobile App

Call (520) 424-9021



Payments Made Easy

Paying your bill should not be difficult. That is why ED3 offers so many convenient options to let you choose which one best suits your needs.



Pay online or by mobile app



Pay by mail



Pay with ED3 Auto-Pay



Pay at ED3 Customer Service Center



Pay at Maricopa Walmart® or Fry's Food & Drug Store®



Pay by Phone

UPCOMING HOLIDAY

ED3 offices will be closed in observance of the upcoming holiday. Please plan accordingly. Memorial Day is:
Monday, May 25, 2020

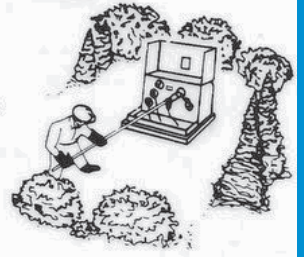
Landscape Requirements - Help Us Help You

Spring is the season for plants and trees to bloom here in our beautiful desert state. With warmer temperatures approaching, it is important to tend to your landscaping and keep within requirements if you are near any ED3 equipment or power lines. Did you know that clearance of landscape

obstructions are **critical for safety**? This is due to the fact that landscape obstructions can cause delays when restoring electric service in emergency situations. The image to the right can be seen on many pieces of ED3's electrical equipment and displays the required clearances.

Energized Electrical Equipment

Obstructions can cause delays when restoring electric service.



Please do not place permanent structures, fences, shrubs or trees closer than

10 ft. in front of the doors
and **3 ft.** from the sides.

ED3
Electrical District

A/C Maintenance



Just a friendly reminder to keep your cooling system running efficiently. It is recommended to schedule annual routine maintenance for your a/c or cooling equipment. Scheduling this appointment during non-peak seasons could save you money. It is also important when hiring a professional to select a licensed contractor.

Take **Caution** this Spring...

While mylar balloons add the perfect festive look for any party or gathering, **did you know they can also pose a hazard to power lines and cause extensive power outages?**

A surge in electricity can be caused by the mylar balloons if contact is made with a power line or electrical equipment at a substation. The shiny, foil-like material can become an energy conductor. Conductors allow energy to go through them. They also can get tangled in the power line, creating unnecessary hazard to a Lineman that must remove them. Please be sure to dispose of them properly.



Visit us online at www.ed3online.org!