

ED3



FEBRUARY 2019

In Case You Missed the December Issue...

The Electrical District No. 3 (ED3) Board of Directors approved its 2019 budget and is excited to announce that the **2019 electric rates will go down an average of 2.00%** for residential, commercial, small industrial, large industrial, and agricultural customers.

The District has worked diligently to reduce costs and for the fourth year in a row will provide a rate decrease to its customers effective January 1, 2019. This is during a time when other utilities and businesses in Arizona and across the nation continue to raise their rates.

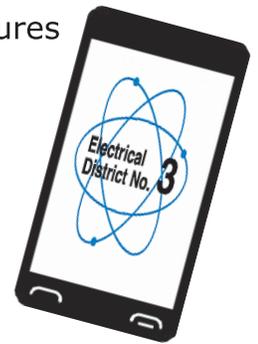
Customers may be interested to know that ED3's residential rates are lower than those of the Phoenix-based electric power provider, Arizona Public Service (APS). On average, ED3's standard residential rates are 10% lower than APS.

DOWNLOAD THE FREE ED3 MOBILE APP

Fast, secure account access so you can easily manage your account on-the-go! Download today from the App Store or the Android Market.

This **FREE** app offers features such as:

- Report Outages
- One-Touch Access
- Automated Alerts
- Secure Payments
- Account Profile Updates
- Payment & Bill History



UPCOMING HOLIDAY

ED3 offices will be closed in observance of the upcoming holiday. Please plan accordingly.

Monday, February 18, 2019

CUSTOMER SERVICE CENTER

19756 N. John Wayne Parkway #101
Maricopa, AZ 85139
Tel: (520) 424-9021
Fax: (520) 494-7053
customerservice@ed-3.org
Office hours: Mon.-Fri. 8:30 a.m.-5:30 p.m.

ED3 ADMINISTRATION OFFICE

41630 W. Louis Johnson Drive
Maricopa, AZ 85138
Tel: (520) 424-9311
Fax: (520) 423-4949

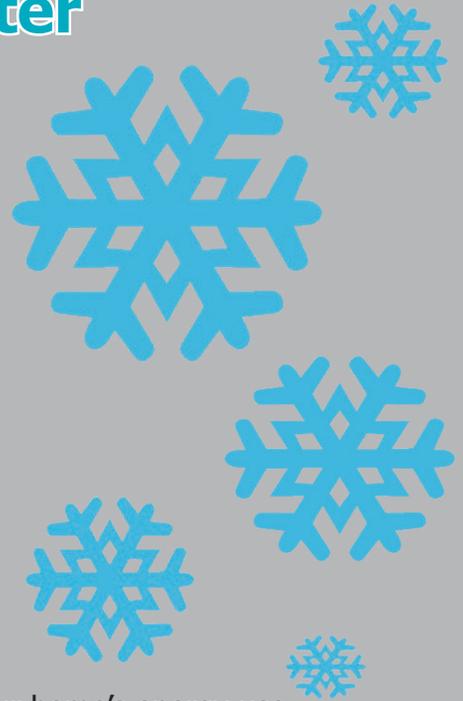


CUSTOMER SERVICE HOURS

24/7 by telephone:
(520) 424-9021

Save Energy This Winter

- Set your programmable thermostat as low as is comfortable in the winter and lower that setting when you're sleeping or away from home.
- Clean or replace filters on furnaces once a month or as recommended.
- Turn off kitchen, bath, and other exhaust fans within 20 minutes after you are done cooking or bathing; when replacing exhaust fans, consider installing high-efficiency, low-noise models.
- During winter, keep the draperies and shades on your south-facing windows open during the day to allow the sunlight to enter your home and closed at night to reduce the chill you may feel from cold windows.



DID YOU KNOW? Water heating accounts for about 18% of your home's energy use.

Source: www.energy.gov

Resetting a Circuit Breaker

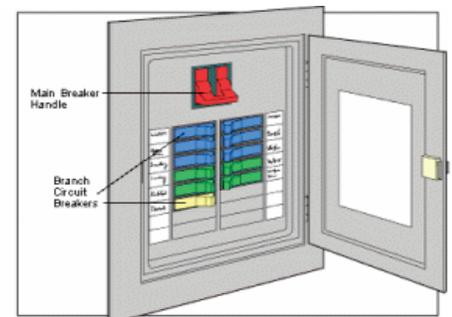
Our Customer Service Representatives commonly walk customers through the process of resetting their circuit breakers. Outlets in your home can become overloaded and trip a breaker in the box if too many things are running at one time. If your home is the only one with no power, it may just be your circuit breaker box. Typically in Maricopa and Stanfield, you can find these located on the outside of your home adjacent to your electric meter.

Steps to reset a circuit breaker:

1. Turn off all major appliances and leave one light on as a signal to see when power is restored.
2. Make sure your hands are dry and you are standing on a dry surface.
3. Identify the breaker switch that is in (or toward) the "off" position.
4. Turn that breaker all the way to the "off" and then to the "on" position.
5. If all power is still off, the main breaker may need to be reset in the same manner.

If the breaker tripped because there is something wrong with an appliance, be sure to have the necessary repairs made before using the appliance again.

ED3 owns and is responsible for electrical wiring up to and including your meter, beyond that point is the customer's responsibility. If wiring or circuit breakers need repair within your home, ED3 recommends you contact a licensed electrician.



Visit us online at www.ed3online.org!