

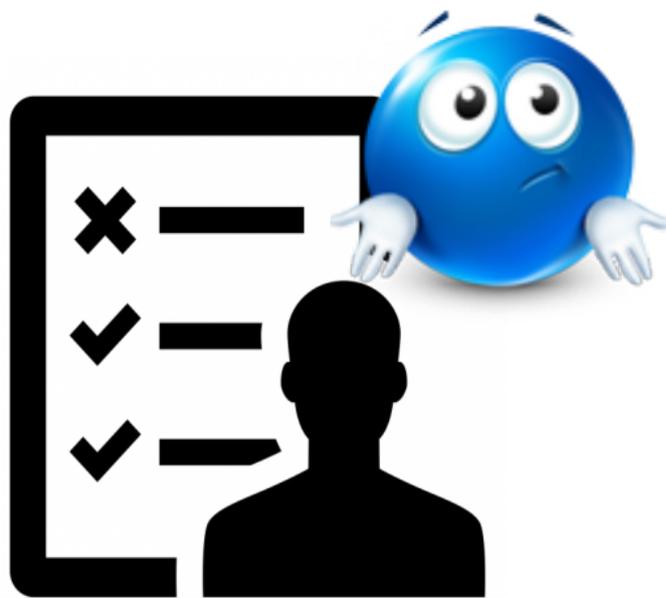
# ED3

## Electrical District No. 3



[www.ed3online.org](http://www.ed3online.org)

JUNE 2018



## PROTECT YOURSELF

In a time where we rely on the latest technology more than ever, it can also be used to target us as consumers.

Knowing how to identify and protect yourself from a utility scammer is very important. Scammers like to pose as a utility to target unsuspecting customers because threatening a service disconnect will immediately get attention. This is typically a high pressure call that will rush you into taking immediate action.

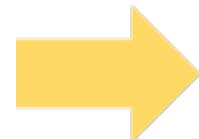
Learning how to spot and protect yourself from a potential scam is key. Use these tips below to help spot an impostor:

- **Make sure you're really dealing with your utility company.** Call the company using the number on your bill. You can also check your bill to confirm what you owe.
- **Never wire money or send the number from a prepaid card to someone you don't know** - regardless of the situation. Once you do, you cannot get your money back.
- **Contact the company if you are falling behind on your utility bill.** See if you can work out a payment plan to catch up and keep your service on.
- **Pass on information about impostor scams to people you know.**
- **Report it.**

Source: Federal Trade Commission Consumer Information



See back page for *summer saving* information.



### THE ED3 MOBILE APP



Fast, secure account access so you can easily manage your account on-the-go! Download it today on the App Store or the Android Market.

### HELPFUL INFORMATION

After Hours Emergency Outage Service Only: (520) 424-9021

Also, visit [www.ed3online.org](http://www.ed3online.org) to view the Outage Map.



### NEED TO CONTACT ED3?

#### CUSTOMER SERVICE CENTER

19756 N. John Wayne Parkway #101

Maricopa, AZ 85139

Tel: (520) 424-9021

Fax: (520) 494-7053

[customerservice@ed-3.org](mailto:customerservice@ed-3.org)

Office hours: Mon.-Fri. 8:30 a.m.-5:30 p.m.

#### ED3 ADMINISTRATION OFFICE

41630 W. Louis Johnson Drive

Maricopa, AZ 85138

Tel: (520) 424-9311

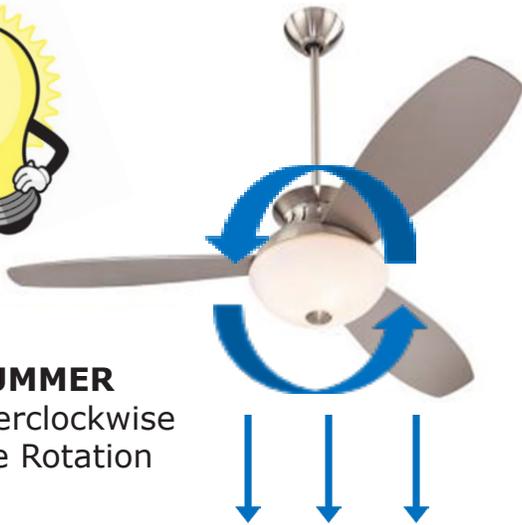
Fax: (520) 423-4949



#### CUSTOMER SERVICE HOURS

24/7 by telephone:  
(520) 424-9021

# The Summer Issue



**SUMMER**  
Counterclockwise  
Blade Rotation

## Utilize Ceiling Fans

Utilizing fans in your home during the summer can be a big help to save on your summer energy usage. Fans help to provide home cooling and comfort. Ceiling fans cool by creating a wind chill effect and can allow you to turn up the thermostat about 4°. In the summer,

your fan should be run in a counterclockwise direction to create a wind chill effect. (In winter, reverse the fan to run clockwise and force warm air down from the ceiling.) Do not forget to turn the fan off when you leave the room.

Source: Energy.gov

## Safety First



**canals** ARE NOT FOR PLAY.  
STAY SMART. STAY SAFE. *stay away.*

A reminder from our friends at the Maricopa-Stanfield Irrigation & Drainage District as summer approaches to remember to stay clear of canals.

### Never:

- ⊗ Play near canals
- ⊗ Climb fences near canals
- ⊗ Walk on canal banks
- ⊗ Swim in canals
- ⊗ Walk or play on bridges or gates near canals
- ⊗ Fish in canals
- ⊗ Let younger children go near canals



Visit  
[www.ed3online.org](http://www.ed3online.org) for  
more **Summer Energy  
Saving Tips.**  
Located under the  
"Information" tab.

## 5 Tips to Beat the Heat!

Triple-digit temperatures are here, use these helpful tips to help escape the heat this summer and stay cool indoors!

1. Set your **programmable thermostat** as high as is comfortable, and raise the set point when you're sleeping or away from home.
2. **Clean or replace filters** on air conditioners once a month or as recommended.
3. Turn off kitchen, bath, and other **exhaust fans** within 20 minutes after you are done cooking or bathing.
4. Keep **window coverings closed** during the day to keep out heat from the sun.
5. Select **energy-efficient products** when you buy new cooling equipment.

Source: Energy.gov